Cookies policy

What are cookies?

1. Cookies are short text files that websites send to your browser. They enable websites to record information about your visits, such as your chosen language. This can make your next visit to the website easier and more enjoyable. Cookies are important because without them, browsing the Internet would be much more difficult. Cookies enable better use of our website and mean its content can be tailored to your needs. Almost every website in the world uses cookies. Cookies are useful because they increase the user-friendliness of a repeatedly visited website.

The website can use these files to recognise you:

What cookies do we use and why?

<u>Session cookies</u> are temporary. They are only stored on your device as long as you use your browser, and are deleted when you close it.

name	category	lifespan	description
AUTH_SESSION_ID	Essential	For the duration of the session only (the "session" means the period of time from user login to logout)	Authentication and (based on it) user access permission.
AUTH_SESSION_ID _LEGACY	Essential	Session	
KC_RESTART	Essential	Session	
KEYCLOAK_IDENT ITY	Essential	Session	
KEYCLOAK_IDENT ITY_LEGACY	Essential	Session	
cookieWarn.accepted	Essential	6 months	Consent to information about the cookies used

After user login (essential cookies)

name	category	lifespan	description
oidc_auth	Essential	Session	Authentication and
oidc_auth_2	Essential	Session	(based on it) user access permission.
Auth_Bearer	Essential	Session	
Auth_Exp	Essential	Session	
KEYCLOAK_LOCA	Essential	Session	
LE			4
lastHeatPumpId	Essential	Session	
Context	Essential	Session	

This basic cookies policy provides you with information about the specific cookies used on this website.

If you block cookies, you will still be able to visit our website, however some features may not work properly. Details on how to delete and reject cookies, and more information about cookies can also be found at <u>www.aboutcookies.org</u> and <u>www.allaboutcookies.org</u>, and can also be obtained from the most commonly used internet browsers:

Chrome Firefox Microsoft Edge Opera Safari iOS

CHANGES AND CONTACT INFORMATION

If you have any questions or need more information about cookies or the processing of personal data, please contact us using the contact details provided in our terms of use.